



EMTEL-Request

Mail to: gbk@gbk-ingelheim.de

Company

Partner

Address

City

Country

E-Mail

Sales Tax Identification Number

We hereby wish to order the following modules from **EMTEL** service (please add an "X"):

- ☐ **EMTEL Transport (IATA/DOT, IMO)**
Provide multilingual Emergency Response contact telephone number on Transport documents for dangerous goods shipments as per the IATA and DOT requirements. Area of compliance: Worldwide*.
- ☐ **EMTEL SDB/SDS (Regulation (EG) No. 1907/2006; ANSI Z 400)**
Provide multilingual Emergency Response contact telephone number on an as needed basis and contact information when preparing safety data sheets and commercial labels for chemical products. Area of compliance: Worldwide*.
- ☐ **EMTEL Label Product label (public products; only in conjunction with SDS)**
Provide multilingual Emergency Response contact telephone number for use on product labels of consumer products. Area of compliance: Worldwide*.
- ☐ **EMTEL China**
Provide a national Chinese Emergency telephone number according to Decree GB15258-2009
- ☐ **EMTEL Detergents**
Providing a multilingual Emergency telephone number, which covers the requirements of the Regulation (EC) No 648/2004 on detergents.
- ☐ **EMTEL local requirements in various states**
Provision of a national emergency telephone number for those states that require such a number

*Not covered are national regulatory requirements (e.g. China)

According to GBK-Quotation-Number:

Number of Products: Desired start date of contract:

.....
Place, Date, required signature

GBK GmbH Global Regulatory Compliance

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General Contract Conditions EMTEL Service

GBK Obligations

GBK ensures that an Emergency Response Service is available for transportation shipments and for processing dangerous goods across international borders (at your disposal 24 hrs./7 days). This responsibility extends to the international controls established by IMO and IATA including USA DOT and Canadian TDG regulations. The emergency phone number can be used for international transport shipments of dangerous goods under all modes of transport and can be registered as part of the transportation documents.

Moreover, the multilingual emergency telephone number can be referred to for use and processing of chemicals products for the material safety data sheet.

GBK guarantees that the emergency response on the company's product lines is carried out by knowledgeable people (phone calls are screened via selection of German or English modules). Detailed emergency calls can be followed up in 200 languages by means of a simultaneous interpreting service. If in exceptional cases simultaneous translation in the respective language is not possible, "English" is agreed as the "default" language.

The module EMTEL China provides a national Chinese Emergency telephone number according to the requirements of Decree GB15258-2009.

With the module EMTEL Detergents GBK provides a multilingual Emergency telephone number, which covers the requirements of Regulation (EC) No 648/2004 on detergents.

You will be informed in writing of each emergency call carried out on your behalf as well as the recommended safety measures. Each call is logged in.

Prices and Payment terms

Prices are based on the number of products.
Mode of payment: Annually in advance, immediately net terms only.

Obligations on the part of the client

The COMPANY must inform GBK to the full extent all safety related information on the products of concern and provide safety data sheets (in German, English language, in pdf format). The safety data sheets are loaded by the COMPANY unto the GBK Internet platform. COMPANY and GBK receive a corresponding email confirmation. For an upload, one must wait for an E-mail confirmation.

For every change on the platform, the COMPANY receives the appropriate emergency phone number and the access data for the Internet platform as well as detailed guidance from GBK.

The COMPANY is responsible for accurate revision and completeness of the product data in its entirety. Responsible commitments apply to all products which are downloaded on the Internet platform.

Liability

Liability is limited between both parties for intent and gross negligence issues as well as damage to life, limb and health.

GBK is exempted from 3rd party requirements from the COMPANY which are connected to the fulfillment of the emergency call service. Such requirements become the immediate and direct responsibility of the COMPANY. This exemption is of course not valid for consequences arising from false information on the part of GBK for emergency calls.

For any proven violation of contract by the COMPANY and notice of termination on the part of GBK, the COMPANY has no claim on a refund for the yearly lump sum paid in advance.

Duration / Notice of termination

The contract is valid for one year from the start date and will automatically extend for another year, if no written termination is given by the contracting party within three months of contract end. GBK and the COMPANY are justified to immediately terminate the present contract if a proven violation of contract exists by the other contracting party. The period of grace in this case is two weeks.

Secrecy agreement

GBK is committed to using discretion as far as is legally permissible over their implementation of the present contract regarding private business affairs (in particular, product information, data, documents and workplace know-how of the COMPANY).

Area of jurisdiction

HRB 22073 Magistrate court Mainz
CEO Thomas Jost